

# QUALITY POLICY STATEMENT

KenolKobil is committed to providing high quality petroleum and non-fuel products and services that have statutory and regulatory acceptance, meeting internationally recognised standards, specifications and practices as well. A framework for quality objectives has been established which is used as a key driver to the achievement of our quality intentions.

The company recognises the sovereignty of the customer as its driving force and endeavours to create value in the products supplied and services offered. We also commit ourselves as a team to attaining and exceeding the expectations of our customers, shareholders, employees, and other interested parties.

The above goal will be achieved through:



Emphasising, enhancing and cementing our partnership with all our customers and business partners.



Working with and listening to our external providers with regards to quality and process integration.



Understanding the internal and external issues relevant to the company and its strategic direction which can affect the Quality Management Systems' ability to achieve the intended results.



Setting and monitoring measurable quality objectives and ensuring all employees' are aware of the importance of their activities and how they relate to the overall achievement of the company's objectives.



Sharing our knowledge on quality requirements with customers and business partners.



Ensuring that all employees are trained in, understand, practice and feel part of our quality management system.



Determining organisational risks, opportunities and mitigation measures to prevent potential process risks and safe guard the Quality Management Systems capabilities



Establishment and maintenance of a quality management system modelled on ISO 9001:2015 and continued improvement of its effectiveness.



Consolidating our position as a leader in innovation with a special emphasis on efficiency, quality and clean environment.



Compliance with all other relevant requirements.



David S. Ohana  
Group Managing Director